

**APPLICATION FORM FOR HAJ****DATE**

D D M M Y Y

TOUR NO:

✓ Tick

MALE

FEMALE

MARRIED

UNMARRIED

To,  
**M/s. AL - AQSA TOURS & TRAVELS**  
**91, MUZAFFAR AHMED STREET**  
**KOLKATA - 700016**

ROOM SELECTION		
4+ BEDS	3 BEDS	2 BEDS
(Ladies gents separate)	(Private Room)	(Private Room)

**PHOTOGRAPH:**  
 Affix recent passport size colour photograph with WHITE background (Size: 3.5 cm x 3.5 cm)

**APPLICANT DETAILS (AS PER PASSPORT)**

NAME

PASSPORT NO.

PLACE OF ISSUE

DATE OF BIRTH

DATE OF ISSUE

PLACE OF BIRTH

DATE OF EXPIRY

MOBILE

WHATSAPP

E-MAIL

OCCUPATION

ADDRESS AS PER  
PASSPORT

OTHER / CURRENT

ADDRESS

FATHER NAME

MOTHER NAME

SPOUSE NAME

MEHRAM NAME

RELATIONSHIP

**NOMINEE DETAILS**

I do hereby request that in case I die before the commencement of the journey in India then please refund my deposit after deducting the necessary charges (if any) to my Nominee AND if I die during the journey then I authorize M/s. AL - AQSA TOURS & TRAVELS to bury my dead body at the same country where I die and handover my belongings (if possible) to my nominee as mentioned below:

NAME

RELATIONSHIP

MOBILE

ADDRESS

**BOOKING PROCEDURE**

- ✓ Complete the booking form with authentic and accurate information
- ✓ Submit an international passport valid for at least six months from the date of journey; handwritten passports will not be accepted
- ✓ Submit copies of both PAN Card and Aadhar Card, ensuring they are linked
- ✓ For female pilgrims, travel without Mehram is not permitted
- ✓ Booking amount of INR 2,00,000/- must be paid at the time of booking
- ✓ Provide 2 coloured photographs (3.5 cm x 3.5 cm) with a white background
- ✓ Covid-19 vaccination certificate showing two doses is mandatory
- ✓ Negative PCR test report must be submitted within 48 hours prior to departure
- ✓ At the time of booking, a registration number will be assigned to each pilgrim. This number must be used for all future communication with us

Payments can be made via NEFT/RTGS, cheque, or demand draft payable at Kolkata branch in favour of "AL - AQSA TOURS & TRAVELS". Only "AT PAR" cheques from outstation banks will be accepted. Cash payments are not accepted

**BANK DETAILS**

BANK NAME	A/C NO.	IFSC CODE	BRANCH
ICICI BANK	331905000222	ICIC0003319	PARK CIRCUS

## AL-AQSA TOURS & TRAVELS - TERMS & CONDITIONS:

- ★ **Quota Allocation:** Our Haj tours are strictly subject to quota allocation by the Government of India and the Kingdom of Saudi Arabia. In the event of a quota reduction, bookings will be prioritized on a first-come, first-served basis. Tours will be conducted based on the revised quota availability and situation. Any remaining bookings will be automatically deferred to the following Haj season.  
In cases where no quota is allocated, the entire tour will be cancelled and all bookings will be deferred to the next Haj year.  
Pilgrims who do not wish to defer their journey will be eligible for a full refund in accordance with our official refund policy.
- ★ **Travel Date Disclaimer:** Please note that the specified travel dates may vary by ± 3 to 4 days due to factors such as airline schedule changes, delays in quota allocation, visa processing, hotel availability, etc.. In rare and unavoidable circumstances, group departures may be extended by up to 15–20 days.
- ★ **Visa issuance** is strictly subject to approval by the Saudi Embassy and the Nusuk Portal. We are not responsible for any delays, rejections, or errors arising from their end during the visa issuance process.
- ★ **Tour Program Changes:** We reserve the right to modify any part of the tour itinerary, either before or during the journey, without prior notice. No claims or refunds will be entertained for such changes, as they may be necessitated by operational or unforeseen circumstances.
- ★ **Immigration & Health Advisory:** We shall not be held responsible if any pilgrim is denied boarding in India or deported by Saudi immigration due to health conditions, infectious diseases, or any other reason beyond our control. In such cases, no refund shall be applicable.
- ★ **Force Majeure & Tour Disruptions:** We shall not be held liable if the tour is rescheduled, cancelled, or altered due to unforeseen circumstances, including but not limited to quota issues, flight or bus delays/cancellations, hotel unavailability, natural disasters (e.g., flood, storm, earthquake), pandemics, strikes, war, new legal regulations, or any other force majeure events. In such cases, no refunds will be issued and no claims will be entertained.
- ★ **Liability Disclaimer:** We shall not be held responsible for any loss or damage incurred during the tour due to accidents, incidents, loss of luggage or valuables, or death.
- ★ **Laundry Service Disclaimer:** We are not responsible for any loss, delay, damage, colour fading, stains, or shrinkage of clothes caused by the laundry service during the tour.
- ★ **Accommodation Clause:** If the requested room configuration for 2 or 3 beds (as paid for) cannot be provided immediately for any reason, Pilgrims will be accommodated temporarily in larger rooms (e.g., rooms with 4 or more beds) on a shared basis with other Pilgrims. No partial refund will be issued for this temporary arrangement. However, if the requested 2/3 bed accommodation cannot be provided at all during the stay, the difference in the amount paid by the Pilgrim will be refunded.
- ★ **Room Allotment:** Rooms will be allotted according to our arrangements, with ladies and gents accommodated separately. Pilgrims who wish to stay together with their families must select the separate room option and pay the corresponding package cost.
- ★ **Room Service:** Room service in Azizia or similar areas differs from that in hotels of Makkah and Madinah. Bed sheets will be changed only once or twice during the stay. Towels, toiletries, and Wi-Fi may not be provided in some accommodations.
- ★ **Bathroom Facilities:** Most hotel bathrooms feature Western-style toilets; Indian-style squat pans are rarely available.
- ★ **Guests and Relatives** of Pilgrims are not permitted to eat or stay with the group, as this is prohibited by the Haj Ministry laws of the Kingdom of Saudi Arabia (KSA).
- ★ **Partly utilized services** will be considered fully utilized; no refunds will be provided under such circumstances.
- ★ **Carrying** illegal drugs or narcotics such as opium, ganja, poppy, or any indecent materials (photographs, books, pamphlets, CDs, etc.) is a criminal offense and strictly punishable by the Saudi Government.
- ★ **Foreign exchange** in Saudi Riyals or U.S. Dollars can be purchased under the Liberalised Remittance Scheme (LRS).
- ★ The package cost is based on the SAR to INR exchange rate of **22.69 as on 02ND JUNE 2025**. Inflations in Saudi Riyals, Airfare, Hotels, Visa charges or introduction of new taxes or service charges in India or Saudi Arabia will be charged additionally to the pilgrims.
- ★ **Rawdah** permit availability is subject to allocation and cannot be guaranteed.
- ★ Indian and Saudi Arabian laws govern all pilgrims. Any disputes related to the tours shall be subject to the exclusive jurisdiction of the courts in Kolkata.

### CANCELLATION & REFUND POLICY

- \* A cancellation charge of INR 1,00,000/- will apply. Additional charges may be incurred if any services (such as airline deposits, ticket issuance, hotel reservations, etc.) have already been arranged on behalf of the pilgrim.
- \* Once the visa is approved, no refund will be provided.
- \* Refunds are only applicable if the pilgrim's funds are still in our bank account and have not been transferred to Saudi Arabia for Haj tour proceedings.
- \* If the funds have already been remitted to Saudi Arabia, refunds will be processed only after the amount is returned by the relevant Ministries, as they act as intermediaries.

PILGRIM DECLARATION	AGENT DECLARATION
I have read and understood the Haj Brochure and the Booking Terms & Conditions, and I hereby agree to accept them. I further agree to pay the applicable package cost, including the Foreign Exchange component under the Liberalised Remittance Scheme (LRS), for which I am eligible in the current financial year. I also undertake to bear all expenses related to my boarding, lodging, transportation, and any other costs incurred in Saudi Arabia and/or other countries, as and when required. <b>Signature &amp; Date</b>	I am fully aware of the tour details as per Haj Brochure and Booking Terms & Conditions which I have explained to the client, who have authorised and instructed me to accept the same for his / her / their behalf. <b>AGENCY NAME:</b> <b>Signature, Stamp &amp; Date</b>