AL-AQSA TOURS & TRAVELS



91, MUZAFFAR AHMED STREET (RIPON STREET) KOLKATA - 700 016 (INDIA)
MOBILE: +91 90518 23007 & 98319 86883
E-mail : alaqsakol@hotmail.com
Website : www.alaqsatours.com

APPROVED BY GOVT. OF INDIA & ROYAL KINGDOM OF SAUDI ARABIA

HAJ 2027 — 1447 HIJRI

EXCLUSIVE PACKAGE TOURS

BOOKING CLOSES ON 31 DECEMBER 2026

TOUR 2704 5 STAR CLOCK TOWER (SHIFTING PACKAGE)

DEPARTURE	ARRIVAL	DURATION
20 APRIL'27 (13 ZIL'QAD)	21 MAY'27 (15 ZIL HAJ)	31 DAYS

- Starts in **MAKKAH** : 12 days stay at in Al Marwah Rayhaan by Rotana or similar 5-STAR hotel in the Clock Tower (0m).
- Then transfer to **MADINAH** : 7/9 days stay at a Star category hotel near Masjid Nabawi at Markazia area (50 – 250m).
- Back to **MAKKAH** for HAJ : 2/3 days before Haj & 3/4 days after Haj stay at a Building / Apartment / Hotel at Azizia area or similar (5 – 10km from Haram Sharif).
- During **HAJ** : 5 days stay in Tents.

ROOM TYPE	PRICE (INR)
4/5 BEDDED	8,75,000
3 BEDDED	9,50,000
2 BEDDED	11,00,000

TOUR 2705 B BUSY PACKAGE

DURATION	DEPARTURE	ARRIVAL
14 DAYS	7 MAY'27 (29 ZIL'QAD)	21 MAY'27 (15 ZIL HAJ)

- Starts in **MADINAH** : 3/4 days at a Star category hotel near Masjid Nabawi at Markazia area (50 – 250m).
- Then transfer to **MAKKAH** for HAJ: 2/3 days before Haj & 3/4 days after Haj at Building / Apartment / Hotel at Azizia area or similar (5 – 10 km from Haram Sharif).
- During **HAJ** : 5 days stay in Tents.

ROOM TYPE	PRICE (INR)
4/5 BEDDED	7,50,000
3 BEDDED	8,50,000
2 BEDDED	9,75,000

✓ PACKAGE INCLUSION

- Airfare, Airport Taxes & Visa
- Muallim Fees & A/C Transport: Jeddah, Makkah, Madinah, Mina, Arafat, Muzdalifah
- Tents in Mina & Arafat, Mashaer Services
- Accommodation & Meals
- Ziyarat of Holy Sites

COMPLIMENTRY GIFTS & SERVICES

- Trolley Bag, Bag Pack, Waist Pouch, Shoe Bag, Umbrella, Ehram (Men), Scarf (Women), Pocket Quran, Tasbihs (100 & 7 beads), Books (Haj Guide)
- Unlimited Laundry Service
- 5 Litres packed Zam Zam – given at the Saudi airport
- HAJ Orientation Program with Complimentary Meal

✗ NOT INCLUDED

- Qurbani (the pilgrims will have to perform at their own cost). Assistance will be provided.
- Personal Transport: Tawaf-e-Ziarat, Azizia ↔ Haram, to and from Airports, etc.
- Meals at Airports or during transit.
- Any service not listed in itinerary, personal expenses, airline's excess baggage charge, etc.
- GST (5%) & TCS (2%)

BOOKING PROCEDURE

- ✓ Complete the booking form with authentic and accurate information
- ✓ Submit an international passport valid for at least six months from the return date of journey.
- ✓ Submit copies of both PAN Card and Aadhar Card, ensuring they are linked with each other.
- ✓ For female pilgrims, travel without Mehram is not permitted.
- ✓ 3 Payment Instalments: (i) INR 5,00,000/- at the time of booking. (ii) 50% of the remaining balance by 15/8/26 and (iii) the last instalment by 15/11/26.
- ✓ Provide 2 coloured photographs (3.5 cm x 3.5 cm) with a white background
- ✓ Covid-19 vaccination certificate showing two doses is mandatory
- ✓ Negative PCR test report must be submitted within 48 hours prior to departur.
- ✓ At the time of booking, a registration number will be assigned to each pilgrim. This number must be used for all future communication with us.
- ✓ Payments can be made via NEFT/RTGS, cheque, or demand draft payable at Kolkata branch in favour of "**AL-AQSA TOURS & TRAVELS**". Only "**AT PAR**" cheques from outstation banks will be accepted. Cash payments are not accepted

TERMS & CONDITIONS

- **Quota Allocation:** Our Haj tours are strictly subject to quota allocation by the Government of India and the Kingdom of Saudi Arabia. In the event of a quota reduction, bookings will be prioritized on a first-come, first-served basis. Tours will be conducted based on the revised quota availability and situation. Any remaining bookings will be automatically deferred to the following Haj season. In cases where no quota is allocated, the entire tour will be cancelled and all bookings will be deferred to the next Haj year. Pilgrims who do not wish to defer their journey will be eligible for a full refund with our official refund policy.
- **Travel Date Disclaimer:** Please note that the specified travel dates may vary by ± 3 to 4 days due to factors such as airline schedule changes, delays in quota allocation, visa processing, hotel availability, etc.. In rare and unavoidable circumstances, group departures may be extended by up to 15 – 20 days.
- **Visa issuance** is strictly subject to approval by the Saudi Embassy and the Nusuk Portal. We are not responsible for any delays, rejections, or errors arising from their end during the visa issuance process.
- **Tour Program Changes:** We reserve the right to modify any part of the tour itinerary, either before or during the journey, without prior notice. No claims or refunds will be entertained for such changes, as they may be necessitated by operational or unforeseen circumstances.
- **Immigration & Health Advisory:** We shall not be held responsible if any pilgrim is denied boarding in India or deported by Saudi immigration due to health conditions, infectious diseases, or any other reason beyond our control. In such cases, no refund shall be applicable.
- **Force Majeure & Tour Disruptions:** We shall not be held liable if the tour is rescheduled, cancelled, or altered due to unforeseen circumstances, including but not limited to quota issues, flight or bus delays/cancellations, hotel unavailability, natural disasters (e.g., flood, storm, earthquake), pandemics, strikes, war, new legal regulations, or any other force majeure events. In such cases, no refunds will be issued and no claims will be entertained.
- **Liability Disclaimer:** We shall not be held responsible for any loss or damage incurred during the tour due to accidents, incidents, loss of luggage or valuables, or death.
- **Laundry Service Disclaimer:** We are not responsible for any loss, delay, damage, colour fading, stains, or shrinkage of clothes caused by the laundry service during the tour.
- **Accommodation Clause:** If the requested room configuration for 2 or 3 beds (as paid for) cannot be provided immediately for any reason, Pilgrims will be accommodated temporarily in larger rooms (e.g., rooms with 4 or more beds) on a shared basis with other Pilgrims. No partial refund will be issued for this temporary arrangement. However, if the requested 2/3 bed accommodation cannot be provided at all during the stay, the difference in the amount paid by the Pilgrim will be refunded.
- **Room Allotment:** Rooms will be allotted according to our arrangements, with ladies and gents accommodated separately. Pilgrims who wish to stay together with their families must select the separate room option and pay the corresponding package cost.
- **Room Service:** Room service in Azizia or similar areas differs from that in hotels of Makkah and Madinah. Bed sheets will be changed only once or twice during the stay. Towels, toiletries, and Wi-Fi may not be provided in some accommodations.
- **Bathroom Facilities:** Most hotel bathrooms feature Western-style toilets; Indian-style squat pans are rarely available.
- **Guests and Relatives** of Pilgrims are not permitted to eat or stay with the group, as this is prohibited by the Haj Ministry laws of the Kingdom of Saudi Arabia (KSA).
- **Partly utilized** services will be considered fully utilized; no refunds will be provided under such circumstances.
- **Smuggling** of drugs, narcotics, intoxicating medicines, carrying obscene photographs / books / videos physically or on mobile are considered heinous and is punishable by Death.
- **Foreign exchange** in Saudi Riyals or U.S. Dollars can be purchased under the Liberalised Remittance Scheme (LRS).
- **The package cost** is based on the SAR to INR exchange rate of 25 as on 23RD APRIL 2026. Inflations in Saudi Riyals, Airfare, Hotels, Visa charges or introduction of new taxes or service charges in India or Saudi Arabia will be charged additionally to the pilgrims.
- **Rawdah permit** availability is subject to allocation and cannot be guaranteed.
- **Indian and Saudi Arabian** laws govern all pilgrims. Any disputes related to the tours shall be subject to the exclusive jurisdiction of the courts in Kolkata.

CANECLLATION & REFUND POLICY

If the payment is not received within the stipulated schedule, we reserve the right to cancel your booking and reallocate your seat to another person(s).	A cancellation charge of INR 1,00,000/- will apply. Additional charges may be incurred if any services (such as airline deposits, ticket issuance, hotel reservations, etc.) have already been arranged on behalf of the pilgrim.	Once the visa is approved, no refund will be provided.	Refunds are only applicable if the pilgrim's funds are still in our bank account and have not been transferred to Saudi Arabia for Haj tour proceedings.	If the funds have already been remitted to Saudi Arabia, refunds will be processed only after the amount is returned by the relevant Ministries, as they act as intermediaries.

PAYMENT DETAILS	BANK NAME	ACCOUNT NAME	ACCOUNT NO	BRANCH NAME	IFSC CODE
	ICICI BANK	AL-AQSA TOURS & TRAVELS	331905000222	PARK CIRCUS	ICIC0003319